

## AGENDA RESERVATION REQUEST

### CITY OF FRANKLIN BOARD OF PUBLIC WORKS AND SAFETY

Please type or print

|                                                                                       |                                         |                      |                |
|---------------------------------------------------------------------------------------|-----------------------------------------|----------------------|----------------|
| <b>Date Submitted:</b>                                                                | July 18, 2011                           | <b>Meeting Date:</b> | August 2, 2011 |
| <b>Contact Information:</b>                                                           |                                         |                      |                |
| <b>Requested by:</b>                                                                  | Mayor Fred Paris / Chief Tim O'Sullivan |                      |                |
| <b>On Behalf of Organization or Individual:</b> City of Franklin<br>Police Department |                                         |                      |                |
| <b>Telephone:</b>                                                                     | (317) 736-5111                          |                      |                |
| <b>Email address:</b>                                                                 |                                         |                      |                |
| <b>Mailing Address:</b>                                                               | 70 E. Monroe Street, Franklin, IN 46131 |                      |                |
| <b>Describe Request:</b>                                                              |                                         |                      |                |
| Discussion on citizen's concerns regarding Door-to-Door and Roadway Solicitation      |                                         |                      |                |
| Permit of Pinnacle Security                                                           |                                         |                      |                |
| <b>List Supporting Documentation Provided:</b>                                        |                                         |                      |                |
|                                                                                       |                                         |                      |                |
|                                                                                       |                                         |                      |                |
| <b>Who will present the request?</b>                                                  |                                         |                      |                |
| <b>Name:</b>                                                                          | Mayor Paris / Chief O'Sullivan          | <b>Telephone:</b>    | (317) 736-5111 |

*The Franklin Board of Works meets on the 1st and 3rd Tuesday of each month at 9:30 a.m. in the Council Chambers of City Hall located at 70 E. Monroe Street. In order for an individual and/or agency to be considered for new business on the agenda, this reservation form and supporting documents must be received in the Mayor's office no later than 12:00 p.m. on the Wednesday prior to the Board of Works meeting.*

## Joe Gruss

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**From:** John Borges  
**Sent:** Monday, July 18, 2011 5:41 PM  
**To:** Jerry Ludan  
**Cc:** Joe Gruss; Tim O'Sullivan; Chris Tennell  
**Subject:** RE: Two males selling a security system

Hi Caron.

Before I started my last days off I dealt with this organization in the 2000 block of Cedarmill. At that time, they were in the process of getting a permit but did not yet have one. I directed them to stop selling until they finished the process. This was on 07/08/11, case # 11070459F. I am unsure if they completed the process, but I will forward your concerns to the Chief and have him share them with City Hall.

John

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**From:** Jerry Ludan [j.ludan@comcast.net]  
**Sent:** Wednesday, July 13, 2011 4:29 PM  
**To:** John Borges  
**Subject:** FW: Two males selling a security system

Hello John,

I am forwarding this to you as I think you should be aware of this incident. The homeowner did some impressive research and the Pinnacle Security Company sounds a little "fishy" to me. Just wanted to keep you posted.

Caron

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**From:** BS [mailto:bmswidron@yahoo.com]  
**Sent:** Tuesday, July 12, 2011 6:58 PM  
**To:** Crime Watch CoordinatorsCaron and Jerry Ludan  
**Subject:** Two males selling a security system

Caron,

Hope all is well. I have you down for August 6th 6:30-8:30 for NNO. Maybe Jerry will change his mind and come also.

Thought you would like to see this from a homeowner and maybe send it to Sargent John.

Bernadette

Board,

I was approached by two men with white Pinnacle Security polo shirts yesterday afternoon. They were attempting to sell me a home security system. While this doesn't sound out of the ordinary, I did a little research and thought I'd at least send a PSA to the HOA board on this company.

These salesmen were friendly, but are very persistent to get information about your home. Entrances, current security measures, family information, pet information, etc. They even draw you into your home as they are speaking to you, to "show you how their system would be installed". I stopped them at the door.

Since I'm military and work closely with security in the IT field, I'd recommend very highly against providing this kind of information to strangers. Even if they are a legitimate company, it is not wise to detail your home security measures, occupants, work hours, or other information that can lead a malicious person to a successful plan of crime.

Doing some research on Pinnacle Security, I found that they have been issued Cease and Desist orders from multiple states for multiple violations of Consumer Sales Practices Act.

They are not accredited by the BBB, and have over a thousand complaint cases and a rating of F.

I just wanted to inform the board so that perhaps neighbors can be informed to take precaution when approached by these salesmen. Also, perhaps the neighborhood crime watch and/or police department can be informed since this is a common scam. Houses are often burglarized shortly after these 'in-home analysis' are conducted.