

**CONTRACT FOR THE PROVISION OF SERVICES**  
**BY AND BETWEEN THE CITY OF FRANKLIN, INDIANA AND**  
**HELPLINE OF JOHNSON COUNTY**

This CONTRACT, entered into and on the latter of the two dates below stated, by and between the City of Franklin, Indiana (“City”), by and through its Board of Works and Safety, and Helpline of Johnson County, is made upon the following terms and conditions:

1. The City agrees to make a lump sum payment to Helpline of Johnson County in the amount of Three Thousand Dollars (\$3,000.00) on the first day of July 2024, or as soon as practicable thereafter. This agreement is intended to be for a term of one year.
2. As consideration for this payment, Helpline of Johnson County agrees to use the monies received from the City to provide for the needs of the community of citizens of Franklin, Indiana, as described in the attached Exhibit “A” during the course of the year 2024, which include linking resources and people and most frequently requested phone numbers for health and human services.
3. Helpline of Johnson County agrees to provide the City with a certificate of insurance showing and delineating the City as an additional insured for purposes of liability coverage, with said insurance coverage to be no less than One Million Dollars (\$1,000,000.00). Further, Helpline of Johnson County agrees to hold the City harmless upon and to indemnify the City fully against any and all liability, claims, actions, demands, costs, and expenses (including but not limited to attorney fees, litigation costs, and expert witness fees and expenses) directly or indirectly arising from the conduct, operation,

business practice, omissions, or establishment of the Helpline of Johnson County  
of Franklin.

Agreed this \_\_ day of \_\_\_\_\_, 2023.    Agreed this \_\_ day of \_\_\_\_\_, 2023.

CITY OF FRANKLIN, INDIANA  
by and through its  
Board of Works and Safety

Helpline of Johnson County

By: \_\_\_\_\_  
Steve Barnett, Mayor

By: \_\_\_\_\_  
Signed Name

By: \_\_\_\_\_  
Ken Austin

\_\_\_\_\_  
Printed Name and Title

By: \_\_\_\_\_  
Tina Gross

By: \_\_\_\_\_  
Signed Name

\_\_\_\_\_  
Printed Name and Title

Attest:

\_\_\_\_\_  
Jayne Rhoades  
Clerk-Treasurer



**317-738-4636**

**Other County Resource Information**

Indiana 2-1-1 211  
Shelby County Information and Referral (317) 398-6231  
Bartholomew County Legal Aid (812) 378-0358

**Seniors**

CICOA: Resource Center (317) 803-6131  
Franklin Active Adult Center (317) 736-3696  
Johnson County Senior Services\*\* (317) 738-4544  
Meals on Wheels Greenwood (317) 882-2424  
Nineveh Area Senior Citizens Center\*\* (812) 526-0333  
The Social - Greenwood Senior Citizens Center\*\* (317) 882-4810  
Volunteer Advocates for Senior and Incapacitated (317) 346-4414

**Special Needs/ Disabilities**

About Special Kids (317) 257-8683  
Down Syndrome Indiana (317) 925-7617  
Gateway Services\*\* (317) 738-5500  
Muscular Dystrophy (317) 923-6333  
Special Services (317) 736-8495  
United Cerebral Palsy Assoc. of Greater Indiana (800) 723-7620

**Supervised Visitation**

Youth Connections (317) 738-3273

**Transportation**

Anthem Transportation (800) 508-7230  
Gateway / ACCESS Johnson County\*\* (317) 738-5523  
Johnson County Senior Services (Seniors only)\*\* (317) 738-4544  
MDwise Helpline (Medicaid Transportation) (800) 356-1204

**Veterans**

Hotline for Vets (InteCare.org) (855) 896-4345  
InteCare (Housing for veterans) (317) 237-5770  
Johnson County Veterans Service Office (317) 346-4563  
Supportive Services for Veterans Families (HVAF) (317) 951-0688  
Supportive Services for Veterans Families (VOAIN) (855) 332-8387  
VA Health Benefits (877) 222-VETS (8387)

\*\* = Agencies funded by United Way of Johnson

Helpline is a free and confidential **information and referral service** for health and human services available to Johnson County residents. Inside this flyer is a list of our most frequently requested phone numbers. If you don't see the organization or phone number you need, please call us at the number listed below for assistance.

Helpline connects you with organizations which can provide assistance with:

- Clothing
- Alcohol/Drug Abuse Counseling
- Housing
- Child Abuse and Neglect Services
- Food
- Domestic Violence Services
- Senior Care
- Legal Services

**PLEASE NOTE:**

Helpline is **NOT** a crisis line

and **does not provide**

**direct financial assistance**

**to individuals.**



**United Way  
of Johnson County**

P.O. Box 153  
Franklin, IN 46131  
317-738-4636 (Phone)  
helpline@uwjc.org (email)



**Most frequently requested  
phone numbers for  
health and human services**

For more information about  
programs and services please call

**317-738-4636**



Helpline is open 9:00 a.m. to 4:00 p.m.,

Monday through Friday.

All calls will be returned within 24 business hours.

Helpline is a free and confidential **information and  
referral service** provided by:



**United Way  
of Johnson County**

(Updated November 6, 2023)

## Helpline of Johnson County: 317-738-4636

### **Emergency (911)**

American Red Cross Disaster Relief	(317) 684-1441
Poison Control	(800) 222-1222
Suicide Crisis Hotline (Suicide.org)	(317) 251-7575

### **Abuse/ Neglect**

Adult Protective Services	(800) 992-6978
ASSIST	(317) 739-4456
Department of Child Services	(800) 800-5556
Turning Point (Domestic Violence) Franklin**	(812) 657-1647
Turning Point 24-Hour Crisis Line	(800) 221-6311
Victim Assistance—Johnson Co. Prosecutor	(317) 346-4525

### **Animals**

Animal Control	(317) 736-3924
Humane Society of Johnson Co./Pet Food Pantry	(317) 535-6626

### **Basic Needs—Food, Clothing, Household Goods**

Berean Baptist Church, Greenwood [F]	(317) 888-4003
Cub Pantry—Franklin Community Schools [F]	(317) 346-8684
Christ United Methodist Church, South Indy [F]	(317) 882-1549
Edinburgh Food Pantry [F]	(812) 344-1433
Grace Point Church, Whiteland [F]	(317) 535-3512
Great Harvest Food Pantry, Whiteland (F)	(317) 657-4998
Impact Center (Mt. Pleasant), Greenwood [F, C, H]	(317) 889-9650
Interchurch Food Pantry, Franklin [F]	(317) 736-5090
Johnson County Senior Services, Whiteland [F]	317 738-4544
Lord's Locker, Trafalgar [F, C, H]	(317) 878-7708
Our Lady of Greenwood Catholic Church, Greenwood [F]	(317) 888-2861
Saints Francis & Clare Catholic Church, Greenwood [F]	(317) 859-4673
SNAP (Division of Family Resources)	(800) 403-0864
The Refuge, Greenwood [F]	(317) 889-7338
Whiteland Church of Christ (F)	(317) 535-1627
WIC (Women, Infants and Children) [F]	(317) 736-6628

### **Behavioral Health & Substance Treatment**

Abuse Counseling and Education, Inc.	(317) 522-1921
Adult & Child (24-Hour & Crisis Line)	(317) 736-7744
Adult & Child (Greenwood Office)	(317) 882-5122
Franklin Alcoholics Anonymous	(800) 839-1686
Creative Counseling/Serenity Counseling	(317) 883-4749
Gail L. Mercer, LMHC (Grace UMC)	(317) 736-6511
Kenosis Counseling Center, Inc.	(317) 865-1674
Landmark Recovery (Indianapolis Inpatient)	(463) 201-6522
Narcotics Anonymous (Central Indiana)	(317) 875-5459
Mental Health of America of Indiana	(317) 881-6088
Nonviolent Alternatives	(877) 545-7698
St. Francis Behavioral Health	(317) 783-8388
Tara Treatment Center	(812) 526-2611
Valle Vista Health System	(317) 887-1348
Valle Vista Health System (24-Hour crisis)	(800) 447-1348

### **Children & Youth Services**

#### **Ages 0-5**

Clarity - Franklin Office	(317) 535-6396
Greenwood Office	(317) 300-9984
Earlywood Education Center	(317) 736-8495
First Steps	(317) 257-BABY(2229)
Healthy Families	(317) 859-3500

#### **Child Care and Youth Programs**

Baxter YMCA**	(317) 881-9347
Big Brothers Big Sisters of Central Indiana**	(317) 921-2201
Boys and Girls Club of Franklin**	(317) 736-3695
Girls Incorporated of Johnson County**	(317) 736-5344
Head Start (Human Services)**	(800) 878-9608
Head Start—Franklin location (Human Services)**	(317) 346-0000
Johnson County Learning Center	(317) 530-9999

#### **Child Care Information**

Chances & Services for Youth (CASY) (Referrals)	(800) 886-3952
Child Care Development Fund Firefly*	(317) 535-3326

#### **Case Management/Counseling/Crisis**

Firefly Children & Family Alliance**	(317) 535-3326
Juvenile Probation Department (Johnson County)	(317) 346-4678
KIC-IT	(317) 412-4973
Reach for Youth	(317) 788-4451
Resources of Hope (foster youth)	(317) 300-4757

### **Consumer**

Better Business Bureau	(866) 463-9222
Appriksen Consumer Credit Counseling	(317) 266-1300
Indiana Legal Help (info@indianalegalhelp.org)	(317) 631-9410
Neighborhood Christian Legal Clinic	(877) 236-0730

### **Divorce**

Child Support (County Clerk's Office)	(317) 346-4450
Child Support Enforcement (Prosecutor's Ofc)	(317) 346-4525
Indiana Legal Help	(317) 631-9410
Neighborhood Christian Legal	(317) 429-4131

### **Education & Budgeting**

Adult Learning Center (Clark Pleasant Public Library)	(317) 738-4677
Central Nine Career Center	(317) 888-4401
Bridges Alliance of Johnson County	(317) 667-3332

### **Employment and Job Readiness**

Johnson County Public Library Business & Online Learning Gateway	— <a href="https://www.pageafterpage.org/business">https://www.pageafterpage.org/business</a>
TANF IMPACT Program	(800) 403-0864
WorkOne Johnson Co. (Employment & Training)	(317) 736-5531
WorkOne (Unemployment Benefits)	(800) 891-6499
Central Nine Career Center	(317) 667-3332

### **Health Services/ Health Systems**

Adult & Child Northwood Clinic	(317) 346-2000
Community South Hospital	(317) 887-7000
Community South Physician Referral	(800) 777-7775
County Line Family Health Center-WindRose	(317) 884-7820
Franklin Family Health Center-WindRose	(317) 739-4848
Indiana Tobacco Quitline	(800) 784-8669
Johnson County Health Department	(317) 346-4365
Johnson Memorial Hospital	(317) 736-3300
Johnson Memorial Physician Referral	(317) 736-3425
Partnership for Healthier Johnson County	(317) 736-2657
Purdue Extension Nutrition Program	(317) 736-3724
Select Physical Therapy	(317) 736-0660
St. Francis Hospital	(317) 528-5000
St. Francis Physician Referral	(317) 528-8983
St. Thomas Clinic	(317) 535-6057
Visiting Nurse Service	(317) 722-8200
WindRose Health Network	Franklin Location (317) 739-4848 Greenwood Location (317) 884-7820 Trafalgar Location (317) 412-9190

### **Hispanic Services and Information**

Esperanza en Jesucristo Ministries	(317) 881-4673
La Plaza	(317) 890-3292

### **Legal**

Indiana Legal Services—Indianapolis office	(317) 631-9410
Johnson County Bar Association Legal Clinic	(317) 868-2589
Neighborhood Christian Legal Clinic	(317) 429-4131

### **Medical Insurance**

Health Insurance Marketplace	(800) 318-2596
Healthy Indiana Plan	(877) 438-4479

### **Rent/Utility/Housing**

#### **Township Trustees**

Blue River	(812) 371-6981
Clark	(317) 862-2550
Franklin Union Needham	(317) 736-7511
Hensley	(317) 710-5880
Nineveh	(765) 516-1598
Pleasant	(317) 535-7571
White River	(317) 422-1143

#### **Housing**

Affordable Housingonline.com (search low income housing by city)	
Indianahousingnow.org (search by zip code)	(877) 428-8844
US Dept of Housing & Urban Dev IN (HUD)	
Indiana Housing Authority (IHCDA)	(317) 232-7777
Hardest Hit Fund (Covid-related)	(877) 438-4673

#### **Other**

Human Services (Energy Assistance Program)	(317) 736-0755
KIC-IT (16-25 year-olds)**	(317) 412-4973
Greenwood Christian Church	(317) 534-4365
Salvation Army (apply: sajohinsoncounty.org)	317 881-2505
St. Vincent de Paul Society	(317) 888-2861 ext. 243
Safe Place/Host Home Program (24-Hour Help Line)	(317) 727-2571